Lord Kitchener Memorial Holiday Centre

10 Kirkley Cliff Lowestoft Suffolk NR330BY Telephone 01502 573564

EQUALITY POLICY

Lord Kitchener Memorial Holiday Centre (LCMHC) is committed to encouraging equality and diversity among our Staff and volunteers eliminating unlawful discrimination.

The aim is for our staff and volunteers to be truly representative of all sections of society and our guests, and for each employee to feel respected and able to give their best.

The LKMHC, in providing goods and/or services and/or facilities, is also committed against unlawful discrimination of guests, suppliers or the public.

THE POLICY'S PURPOSE IS TO:

- 1. Provide equality, fairness and respect for all in our employment, whether temporary, part-time or full-time.
- 2. Not unlawfully discriminate because of the Equality Act 2010 protected characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race (including colour, nationality, and ethnic or national origin), religion or belief, sex (gender) and sexual orientation.
- 3. Oppose and avoid all forms of unlawful discrimination. This includes in pay and benefits, terms and conditions of employment, dealing with grievances and discipline, dismissal, redundancy, leave for parents, requests for flexible working, and selection for employment, promotion, training or other developmental opportunities.

LKMHC COMMITS TO:

- 1. Encourage equality and diversity in the workplace as they are good practice and make business sense.
- 2. Create a working environment free of bullying, harassment, victimisation and unlawful discrimination, promoting dignity and respect for all, and where individual differences and the contributions of all staff are recognised and valued. This commitment includes training managers and all other employees about their rights and responsibilities under the equality policy. Responsibilities include staff conducting themselves to help LKMHC provide equal opportunities in employment, and prevent bullying, harassment, victimisation and unlawful discrimination.

All staff and Volunteers should understand they, as well as their employer, can be held liable for acts of bullying, harassment, victimisation and unlawful discrimination, in the course of their employment, against fellow employees, customers, suppliers and the public.

3. Take seriously complaints of bullying, harassment, victimisation and unlawful discrimination by fellow employees, customers, suppliers, visitors, the public and any others in the course of the LKMHC work activities.

Such acts will be dealt with as misconduct under the LKMHC's grievance and/or disciplinary procedures, and any

appropriate action will be taken. Particularly serious complaints could amount to gross misconduct and lead to dismissal without notice.

Further, sexual harassment may amount to both an employment rights matter and a criminal matter, such as in sexual assault allegations. In addition, harassment under the Protection from Harassment Act 1997 – which is not limited to circumstances where harassment relates to a protected characteristic – is a criminal offence.

- 4. Make opportunities for training, development and progress available to all staff, who will be helped and encouraged to develop their full potential, so their talents and resources can be fully utilised to maximise the efficiency of the LKMHC.
- 5. Decisions concerning staff being based on merit (apart from in any necessary and limited exemptions and exceptions allowed under the Equality Act).

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